

# TOWN CLINIC OF CRESTED BUTTE, PLLC

P.O. Box 1546  
CRESTED BUTTE, CO 81224

214 6<sup>TH</sup> STREET, SUITE 1  
(970) 349-6749

ERIC THORSON, M.D. & ROGER SHERMAN, M.D.

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## AFTER HOURS CARE

Town Clinic of Crested Butte strives to provide access to care that is timely and appropriate for our patients. Please read the following to understand options for after hours care:

### **TRUE EMERGENCIES/IMMEDIATE NEED FOR CARE: CALL 911**

While we encourage patients to contact the office by email and phone regarding needs of the clinic or staff, the following response times *do not apply* to prescription refills, billing questions, or requests for paperwork completion.

#### CALLING THE OFFICE:

- During hours outside of our regular business hours you are able to leave a message with our voicemail system. These messages are sent to Dr. Thorson and the office manager, Marsha Thorson. Between 9am and 10pm these messages are routinely being monitored. Calls left on the voicemail will be returned within 8 hours depending on the perceived need. If you do not feel that you can wait this long please call Dr. Thorson's cell phone as listed below.
- Tuesday and Wednesday: office staff spends several hours in the office doing administrative work and return calls to patients to help facilitate timing of care as well as location of care.
- Dr. Thorson: Established patients may call his cell phone directly at 303-319-5631. He requests that you leave a message and allow up to 60 minutes for a call back. Please remember that cell service can be challenging and there are times where Dr. Thorson is outside of cell phone range. Typically he will discuss the concern and determine the urgency of the medical condition and determine where and when you should be seen.

#### EMAILING THE OFFICE:

- Emails will generally be addressed within 24 hours.

## OTHER OFFICES:

There will be times when Town Clinic of Crested Butte is unable to care for your current needs; in that event we have provided a list of other practices to consider (in alphabetical order).

- FAMILY MEDICINE/URGENT CARE IN CRESTED BUTTE
  - *Crested Butte Medical Center (available Nov-March only) : (970) 349-0321*
  - *Moore Orthopedics: (970) 349-2677*
  
- GUNNISON OFFICES/HOSPITAL:
  - *Gunnison Family Medical Center: (970) 641-1771*
  - *Gunnison Valley Hospital (Emergency Room): 970.641.1456*
  - *Gunnison Valley Hospital (Family Medicine Clinic): 970-642-8413*
  - *Gunnison Valley Family Physicians: (970) 641-0211*
  
- ORTHOPEDIC CLINICS (IN CRESTED BUTTE)
  - *Alpine Orthopaedics: (970) 349-1046*
  - *Griggs Orthopaedics: (970) 964-5972*
  - *Moore Orthopedics: (970) 349-2677*

*Thank you!!*